

## TEN FACTORS IN SELECTING DBA SERVICES

Data is the lifeblood of your business, which means taking care of it is essential for operating your business. So, when shopping for DBA services and selecting a vendor, there are ten key considerations for you to evaluate.

### Provider Capabilities

Evaluate the provider company's experience, stability, and expertise around your specific needs to guarantee they can meet each requirement.

### Assigned DBA

Evaluate how well the assigned DBA knows your IT environment, and guarantee you have direct access to that DBA around the clock.

### Breadth of Expertise

Understand the breadth of expertise available through assigned DBAs: architecture, design, administration, monitoring, troubleshooting, etc.

### Off-time Support

In addition to routine services, make sure the provider can augment DBA staff as needed for off-time support and maintenance.

### Access to Experts

Analyze the vendor's access to experts in various database technologies and other technologies, particularly as it relates to your IT environment.

### Consistent Performance

Assess the provider's ability to deliver proactive performance management, administrative tasks, and essential duties.

### Ability to Deliver

Review the provider's ability to meet and deliver your company's on-demand needs (including DB monitoring and alerting) 24/7.

### Trusted Guidance

Capability to recommend actions and strategies for maintaining and enhancing DB functionality, uptime, application performance, and more.

### Issue Resolution

Assess how the vendor typically handles historical downtime, as well as average issue resolution time, and other pertinent scenarios and solutions.

### Flexibility

Flexibility in customizing solutions to fit your budget and business needs as well as the ability to provide on-demand support and consultation.

Naturally, XTIVIA meets each of these considerations and is committed to delivering on them as your trusted technology partner. For more information on XTIVIA's technology solutions, visit [xtivia.com](http://xtivia.com) and learn how we can transform your business today.