

# XTIVIA VIRTUAL-DBA OVERVIEW



## OVERVIEW

It's a growing dilemma. As an Information Technology professional, you must balance your time between supporting business requirements and ensuring the highest systems availability. If your organization is like most, performing the ongoing maintenance required to guarantee maximum system performance is a tedious and often neglected task.

How can you **optimally utilize your resources** to satisfy increasing business demands while maintaining close tabs on issues that affect system performance? With today's budget and time constraints, the traditional remedy of augmenting staff is not a viable option for many companies.

### SUPPORTED DATABASE PLATFORMS



## THERE IS A BETTER SOLUTION

The goal of Virtual-DBA is to provide a **cost-effective solution** for organizations seeking to optimize the availability and performance of their critical business information systems. We accomplish this through a comprehensive remote DBA service offering designed specifically to meet the **Oracle®, DB2®, Informix®, MySQL™, PostgreSQL®, MongoDB®, MariaDB, and SQL Server®** database administration, maintenance, management, and consulting needs of our clients.

XTIVIA's Virtual-DBA service combines a sophisticated suite of monitoring and reporting tools with **expert consulting services** to deliver complete database performance management.

Virtual-DBA provides **proactive, remote database support and maintenance**—enabling subscribers to focus their resources and improve productivity while enhancing operational benefits.

- Cost Savings
  - Reduce database and systems administration cost, with **savings up to 60%**
- Expert Support
  - **24x7 access** to database and systems administration professionals
- High Availability
  - **Proactive monitoring** and **reduced outages**
- Multiple Database Support
  - Informix, Oracle, DB2 LUW, SQL Server, MySQL, MongoDB, MariaDB, PostgreSQL
- Web Portal
  - **Secure client access** to operating statistics, trend reports, and alert status

Our program provides the **expertise and bundled services** you need to keep your systems running at peak performance for a fraction of the staffing costs.

Our Certified Database Engineers **cover all the bases** for all leading platforms, from configuration and optimization to weekly proactive monitoring to trend analysis and planning. Our team is **online and available** through the remote service bureau for **when you need us, and when you didn't know you needed us**.

As a result of our open systems-based architecture, Virtual-DBA **scales easily** from supporting a single database instance to hundreds. In addition, the Virtual-DBA service can be **customized to fit your business**, whether it be supplementing your current DBA staff or providing for your complete database administration needs.

### KEY FEATURES

#### SERVICE AND SUPPORT LEVELS

- Basic Service**  
24x7 On-call Support
- Premium Service**  
24x7 Monitoring and On-call Support
- Custom Service**  
Support defined by you

## BENEFITS

Virtual-DBA can benefit your business and provide a return on investment in some of the following ways:

- The cost of database system downtime or of a poorly performing database system is difficult for an organization to measure. Virtual-DBA can **keep your system properly tuned**, even as your business or usage changes, by regularly monitoring critical database operation functions and statistics, ensuring system availability and trouble-free, optimum operation.
- The time spent finding a qualified candidate to fill a database management position can be ample. Virtual-DBA has a **staff of experienced professionals** available when you want or need them.
- The cost of a highly-skilled database management professional can be high. Virtual-DBA shares these professionals between a limited set of accounts. You get the **quality support** you want when you desire it.
- The problem of retaining or training your skilled professionals can get expensive. You no longer have to worry about your skilled professionals' training or retention cycle since Virtual-DBA has **expert staff working for you from our offices**.

Managing Your Databases  
While you manage your  
business.



US-based Since 1999  
Providing Database  
Managed Services and  
more, with onshore  
and offshore options.



Dedicated Certified DBAs  
24x7 support, with an  
average of 15+ years  
of experience.



Flexible Contract Terms  
Full-time 24x7 on-call  
to on-demand DBA  
Services