

Overview

It's a growing dilemma. As an Information Technology professional, you must balance your time between supporting business requirements and ensuring the highest systems availability. If your organization is like most, performing the ongoing maintenance required to guarantee maximum system performance is a tedious and often neglected task.

How can you optimally utilize your resources to satisfy increasing business demands while maintaining close tabs on issues that affect system performance? With today's budget and time constraints, the traditional remedy of augmenting staff is not a viable option for many companies.

There is a Better Solution

The goal of Virtual-DBA is to provide a cost-effective solution for organizations seeking to optimize the availability and performance of their critical business information systems. We accomplish this through a comprehensive remote DBA service offering designed specifically to meet the Oracle, DB2, Informix and SQL Server database administration, maintenance, management and consulting needs of our clients.

Xtivia's Virtual-DBA service combines a sophisticated suite of monitoring and reporting tools with expert consulting services to deliver complete database performance management.

Virtual-DBA provides proactive, remote database support and maintenance - enabling subscribers to focus their resources and improve productivity while enhancing operational benefits.

- Cost Savings - reduce database and systems administration cost by 40-60%
- Expert Support - 24x7 access to database and systems administration professionals
- High Availability - proactive monitoring and reduced outages
- Multiple Database Support - Informix, Oracle, DB2 UDB, SQL Server
- Website Support - secure client access to operating statistics, trend reports and alert status

Our program provides the expertise and bundled services you need to keep your systems running at peak performance at a fraction of the staffing costs.

From configuration and optimization to weekly proactive monitoring to trend analysis and planning - our Certified Database Engineers cover all the bases for all the leading platforms. Through the remote service bureau, our team is online and available when you need us and when you didn't know you needed us.

As a result of our open systems based architecture, Virtual-DBA scales easily from supporting a single database instance to hundreds. The Virtual-DBA Service can be customized to fit your business, whether it be supplementing your current DBA staff or providing for your complete database administration needs.

Benefits

Virtual-DBA can benefit your business and provide a return on investment in some of the following ways:

- The cost of database system downtime or of a poorly performing database system cannot easily be measured. Virtual-DBA can keep your system properly tuned, even as your business or usage changes, through its regular monitoring of critical database operational functions and statistics ensuring system availability and trouble-free, optimum operation.
- The time spent finding a qualified candidate to fill a database management position can be long. Virtual-DBA has a staff of experienced professionals available when you want or need them.
- The cost of a highly skilled database management professional can be high. Virtual-DBA shares these professionals between a limited set of accounts. You get the quality support you want when you desire it.
- The problem of retaining or training your skilled professionals can get expensive. You no longer have the worry of the training or retention cycle for your skilled professionals since Virtual-DBA has the expert staff working for you from our offices.



For more information on how Xtivia's Virtual-DBA service can help your organization, please contact an office near you or visit either one of our web sites, www.Virtual-DBA.com or www.Xtivia.com.

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